

POS Pizza v9 Blizzfull Integration

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Getting Started

Contact Summit Computer Networks, Inc. at 866-922-9690 to sign up for the online ordering service and to receive your free license key. This service is free to you, and is funded by assessing a convenience fee to the customer placing the online order.

This integration will work with POS Pizza [LT], [SA], or [CS] version 8.50 or greater. This specific module **requires POS Pizza v9.0 or greater** and Windows v8.1 or newer in order to function correctly. We also have a separate integration available for POS Pizza v8.5 to v8.71. If you are using v8, please download that integration instead.

Orders

Orders placed by your customers will be added to your POS system in very much the same way as if you had keyed them in at an order-entry station. Orders will be printed, and they can be seen in your current orders for the day. Future holds can be optionally placed on future orders if you are running the CS or SA versions of the software. The LT version does not have the ability to hold orders for later. In all versions future orders will have a note placed on them and they will print as soon as they are received.

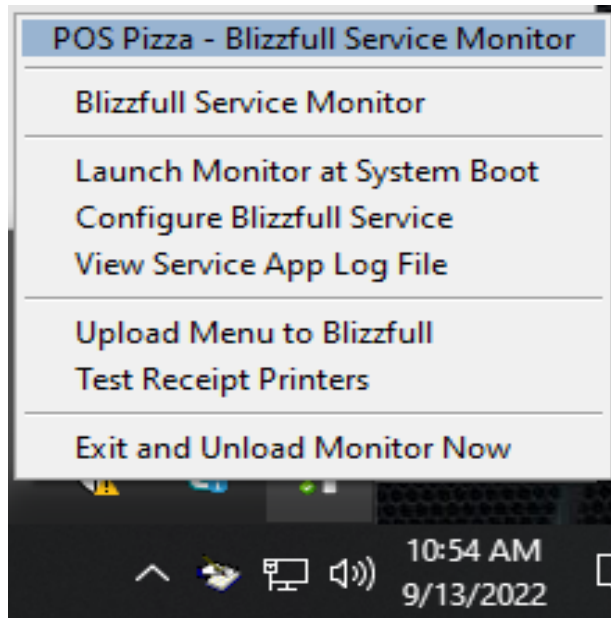
Installing the Integration.

Verify that you are running the latest version of POS Pizza, as well as the latest version of this integration. Visit our download areas to obtain the latest versions before installing. Update POS Pizza before installing the integration, if any updates/upgrades are needed. Install the integration, and select the version of POS Pizza that you are using with the integration. The integration will work on POS Pizza CS, SA, and LT version 8.50 or newer. If you have any questions, please feel free to contact us by telephone at 866-922-9690 or by email at info@summitcn.com

Once the install has finished you will have a new menu group added to your Windows “start” button. Locate the group called “Blizzfull for POS Pizza” and launch the “Blizzfull Svc Monitor App”. This is a monitoring/setup app that can be found in the system tray (little icons down near the clock on the taskbar on your Windows desktop). Right click on the tray icon to get a pop-up menu (you may need to click the ^ in order to see the icon).



Tray icon above, popup menu below



First select “Launch Monitor at System Boot” so that the monitor app automatically starts as soon as you log into Windows. The monitor app does not have to be running to be able to receive online orders, but it does provide any warnings or alerts should something go wrong. After selecting launch at boot, right click on the icon again, and you should notice a checkmark next to the launch at boot option, showing that it is enabled. Next select “Configure Blizzfull Service”. You will need your supervisor login to access this for the first time. You can optionally add other users giving them access to this from the Employee Editor inside of the Management tool. This can be done by giving the employee access to “Blizzfull Web-Ordering Service Configuration” on the “Add-On Rights” tab page for that employee.

After selecting “Configure Blizzfull Service”, you will see the window pictured below.

POS Pizza - Blizzfull Service Configuration

☐ Include Blizzfull Order Number Check for new orders every xx (seconds):

☐ Hold Future Orders * Future Order if more than minutes after current time.
Future orders xx MINUES BEFORE Req Time: - Delivery - All Other *Future hold requires [CS] or [SA] version

☒ Print Cashout Slip for orders where payment was received online. ☐ Replace Customer Data.

API User: Control Port:

API Token:

License Key: License not valid

Cancel Stop Service Start Service Save

NOTE: Changing setting requires that Service is STOPPED and may require elevated privileges from Windows

NOTE: The section for future orders settings will be grayed out if you are running this with POS Pizza LT.

Fill in your API credentials and add your license key in the spaces provided, and then configure the remaining options to your liking. Each option will be described below.

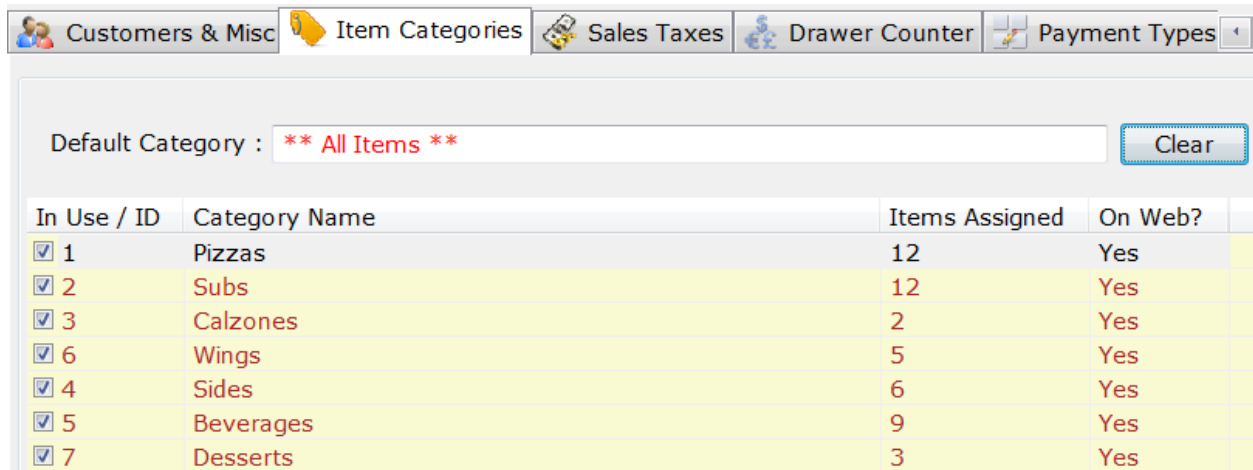
- **Include Blizzfull Order Number** – Enabling this option will print the order number that Blizzfull’s online ordering server gave to that order at the end of the order items list on the receipt. The POS Pizza order number will always print and not be affected by this setting.
- **Check for new orders every xx seconds** – This is the “polling interval” or how often the service will connect to the remote servers to pull down any new orders. Valid settings for this field are from 60 seconds to 120 seconds. Any setting within this range should be suitable for fetching new orders.
- **Hold Future Orders** – (*SA & CS versions only*) Enabling this option will add any new orders that are designated for a later time/date (at least 30 minutes from current time) as a future order in POS Pizza. The order will still be printed immediately with a note placed on the order stating that it is a future order. When this option is NOT checked, or you are using the LT version, a note will be placed on the ticket stating that it is a future order, and it will be printed immediately upon receiving it.
- **Future orders xx MINUTES BEFORE Req Time** – This will move the future orders for deliveries up by the number of minutes set in the first field, and all other orders by the amount in the second field. So if a customer were to choose an order for 12:00 noon, it would mature as a future order xx minutes before the requested time.
- **Print Cashout Slip for orders where payment was received online** – When enabled, in addition to kitchen slips, a cashout slip will also be printed for orders which have been paid for.
- **Replace Customer Data** – If enabled, existing customer data will be overwritten with what is sent by Blizzfull. If not enabled, remaining customer data will be retained and used. This only applies to existing customers, as new customers will always be added using the data sent by Blizzfull.
- **Control Port** – This is the UDP/IP port used for communication between the control app and the service app. This port is only opened on the localhost, and is not accessible outside of the current computer. Normally this won’t need to be modified, unless there is a port conflict with another application on the system.

When you click the “Save” button, the settings will be saved, and you will be prompted to start the service. Windows will require elevated privileges in order to start or stop the service app. Windows will prompt you to elevate privilege level and may also prompt for a Windows password depending on which user you are currently logged into Windows as.

Your menus

Setting up your menus for online ordering is easy, because this app will upload your current POS Pizza menus to Blizzfull. You can also manually modify your online menus by using your Blizzfull web portal. The Blizzfull integration will upload only the categories designated as **Available On Web** as setup in the Item Categories in Global System Config. Go into the Management Utility and verify that you have the

desired categories set for use on the web before attempting to upload your menus. Go into Global System Config and then select the Item Categories tab page.



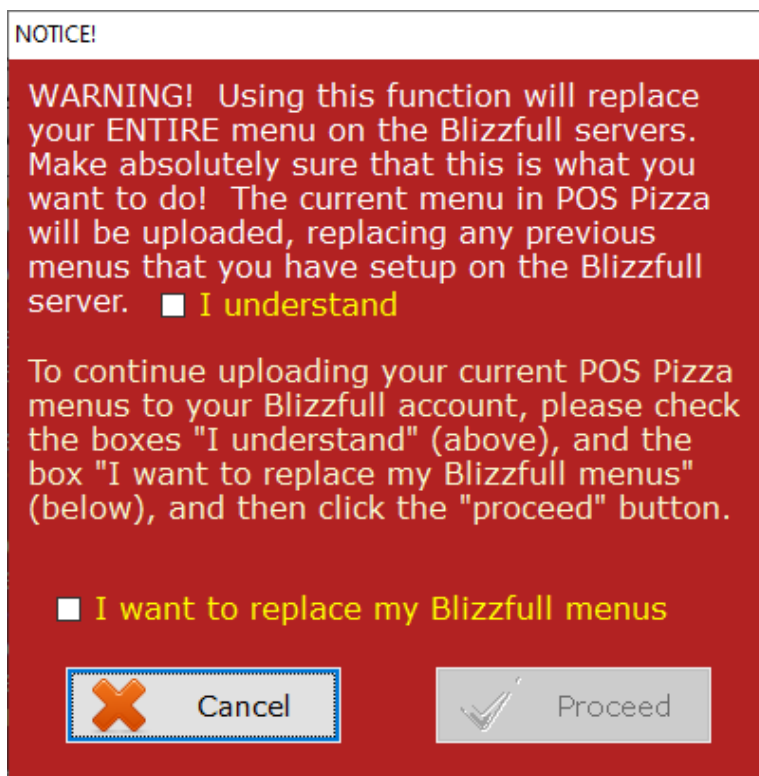
In Use / ID	Category Name	Items Assigned	On Web?
<input checked="" type="checkbox"/> 1	Pizzas	12	Yes
<input checked="" type="checkbox"/> 2	Subs	12	Yes
<input checked="" type="checkbox"/> 3	Calzones	2	Yes
<input checked="" type="checkbox"/> 6	Wings	5	Yes
<input checked="" type="checkbox"/> 4	Sides	6	Yes
<input checked="" type="checkbox"/> 5	Beverages	9	Yes
<input checked="" type="checkbox"/> 7	Desserts	3	Yes

If the **On Web** column to the right shows Yes, then that category's items will be uploaded to Blizzfull. If you want to omit certain items within a category from being uploaded you can open those specific items in the Master Items editor and check the box **Exclude From Web Ordering** on the Options tab page.

Before proceeding with your upload, you must also have your configuration saved with your API User, API Token, and license key entered in.

Uploading your menus

Uploading of menus is done from the Blizzfull Integration Svc Monitor App. Right-click on the service monitor's icon in the system tray and select "Upload Menu to Blizzfull". Once user credentials are properly entered, you will see a window like the one pictured below.

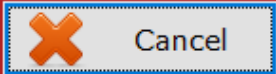
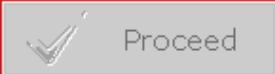


NOTICE!

WARNING! Using this function will replace your ENTIRE menu on the Blizzfull servers. Make absolutely sure that this is what you want to do! The current menu in POS Pizza will be uploaded, replacing any previous menus that you have setup on the Blizzfull server. ☐ I understand

To continue uploading your current POS Pizza menus to your Blizzfull account, please check the boxes "I understand" (above), and the box "I want to replace my Blizzfull menus" (below), and then click the "proceed" button.

☐ I want to replace my Blizzfull menus

 Cancel  Proceed


You will need to place a check into each of the two boxes in order to enable the **Proceed** button. Once you check both boxes, and click the proceed button, you will need to provide login credentials for a **full supervisor** user before the upload takes place. Once this has been done properly, the app will next prompt you for price adjustment percentage and then upload your menu data directly to the Blizzfull servers. Menu upload only takes a few seconds. The app will give you a success or fail message at the end of the upload process. As noted during the upload you will have the option to increase the online prices by a small amount to offset any costs, should you feel this is necessary. By default no change to pricing takes place, but prices can be increased in increments of 0.25% up to 9.75%.

- The pricing set by Blizzfull will override any internal pricing used by POS Pizza for online orders. This may cause some issues if you edit orders that have a different pricing setup online vs. within the POS Pizza database.

Increase uploaded prices by percentage

Increase prices of uploaded menu by percentage?
0.0 = No increase (Default)

Increase prices by: Percent

 Ok

Printing

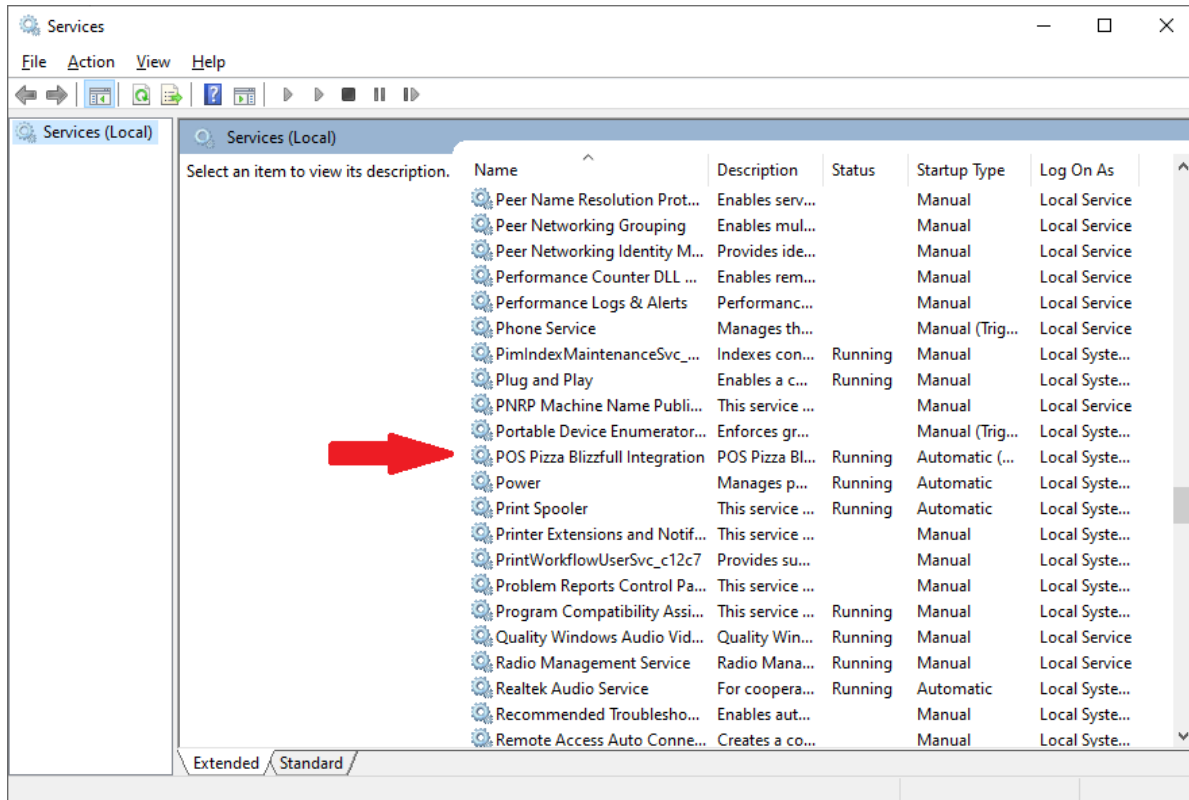
Printer settings will be obtained from the current station's local config settings, so make sure that you install the integration app on a station that is fully configured to print orders in POS Pizza. After you verify this, you should print a test from the app.

To print a test from the app, right-click on the monitor's icon in the system tray (near the clock on the taskbar) and select "Test Receipt Printers". This will generate a print test request and send it to the service app. Please note that the polling interval (how often the app checks for new orders) will affect how quickly the test job prints. Be patient and wait at least that amount of time. If printing does not work, double-check POS Pizza by running an order from the same computer. If POS Pizza can print, but the integration cannot, see the section below for fixing printing issues.

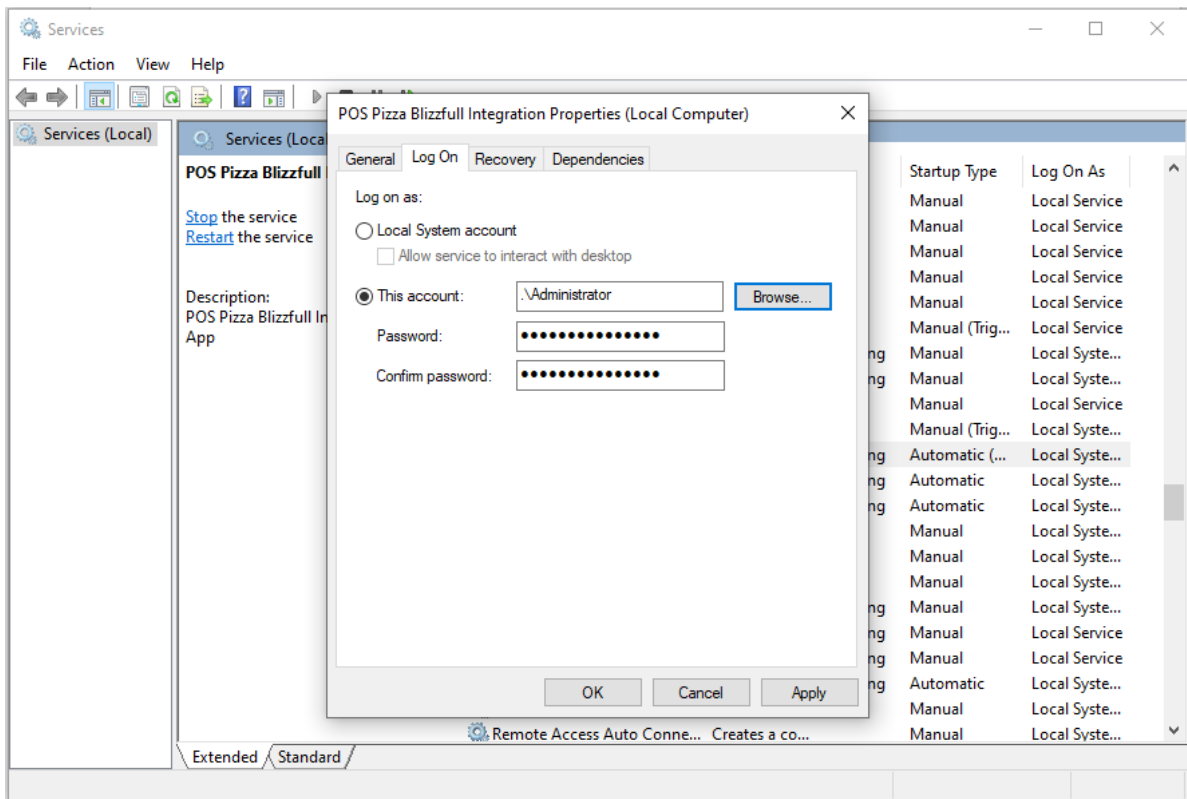
If Test Print does not work

If you don't get a test order after about 3 minutes, you may need to give the service application rights. To do this follow the steps below.

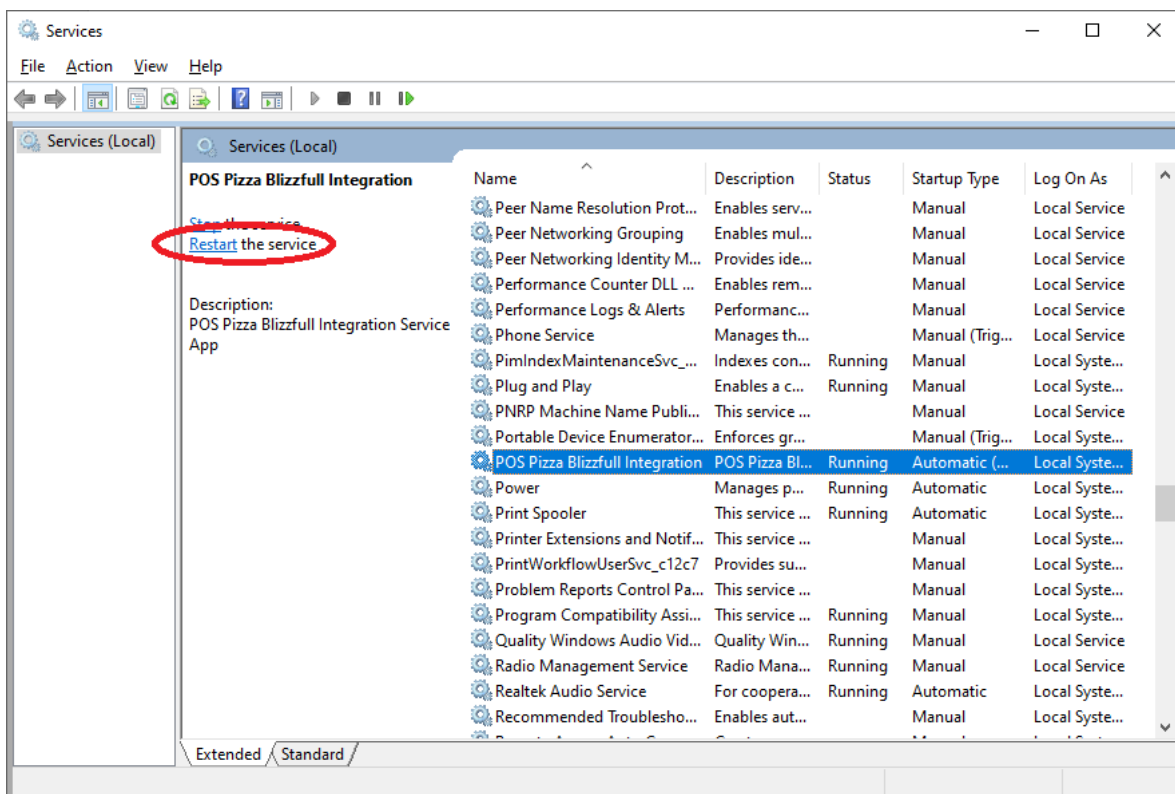
1. Go to Windows Services and locate the Blizzfull Integration Service App. (see image)
 - a. To get to services, go to the search in Windows and type in services.



2. Double-click on the POS Pizza Blizzfull Integration Service in the list.
3. Select the **Log On** tab. Select the option for **This Account** and fill in your main Windows user name and password correctly and then click Apply, then Ok.



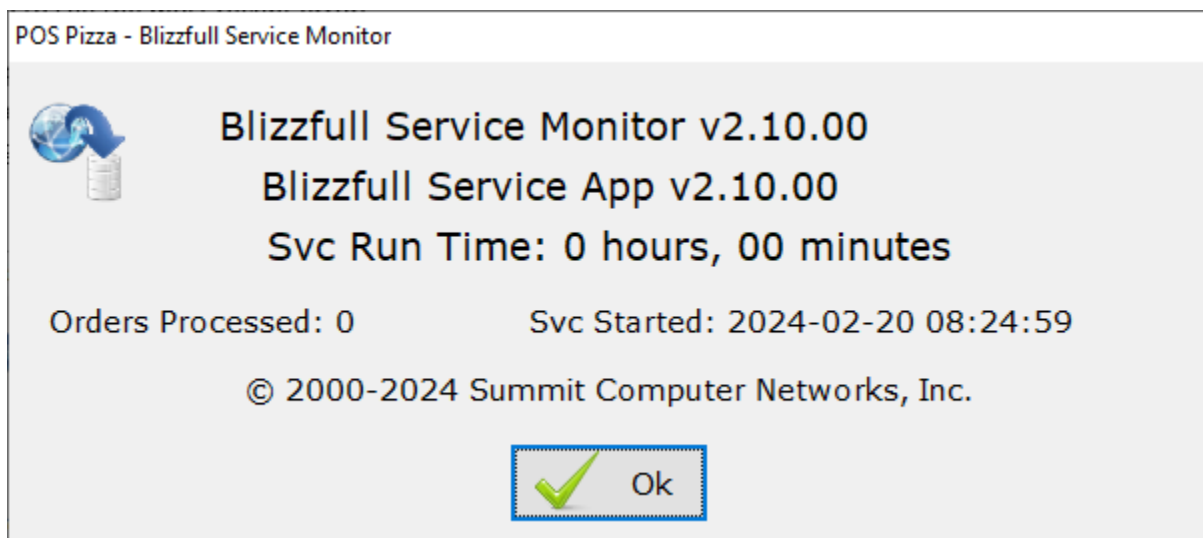
- Next Restart the service, then exit the Windows Services manager. Your app should now print to any printers available to the user that you set the service to log in as.



Note: *The service app is the app that runs in the background and communicates between Blizzfull and your POS Pizza database. This app runs regardless of whether or not the monitor app is running, unless it was never started, or was stopped using the monitor app.*

You can also view the logs generated by the Service app from the right-click tray icon menu. If for some reason the service does not start, or fails to keep running, view this log file and go all the way to the bottom to see the most recent errors.

The top item on the tray icon right-click menu is “Blizzfull Service Monitor”. This brings up a window like the one below showing the current status of the service app. You can also get to this window by double-clicking on the tray icon itself.



Stopping the Service or Monitor App

To unload the monitor app, right-click on its icon in the system tray, and select “Exit and Unload Monitor Now”. Answer YES to the prompt, and the monitor app will be unloaded. Stopping the monitor app DOES NOT stop the service from running. The service is still running in the background regardless of the monitor app’s state. To stop the service, right-click on the service app and select “Configure Blizzfull Service”. Enter your user name and password, and then click the “Stop Service” button. If the monitor app is not running, you can start it by going to the Windows start menu and launching it.

NOTE: Before upgrading the Integration, make sure that the service is stopped, and that the monitor app is exited and unloaded (not in the tray) before running the integration installer.

Printing and Make-Lines

The service app will be installed directly into your POS Pizza application folder, so it will use the current station's local printing configuration. The CS version will also send the items to the box label printers and make-line screens, provided that your items have been assigned specific Make-Line assignments.

Note: *This application only needs to be installed one time per store. CS version users should install the app on a station that has been properly configured for printing and prints correctly from the POS module.*

Receiving Orders

Orders received from Blizzfull will be processed by the service app and will be printed and sent to your make-lines exactly the same way as if you had entered the order manually from the POS station.

New customer data will be added to your current database, and existing customers with new address info for delivery orders will have their **alternate address** updated within the POS.

Note: *The service app runs in the background and will receive orders 24-hours a day, even if you aren't logged into the Windows desktop. If you don't want the app getting orders during the night, then turn off the PC that it is installed on. It will start working as soon as the PC boots up again.*

Updating the app

To update the Blizzfull integration, download the installer for the most recent version. Run the installer and it will update your current app and keep all of your remaining settings in place. If new adjustable features were added, you may want to check the settings on those features. This will vary from update to update. As noted above, you should stop the service and exit the monitor app before doing an update.

Uninstalling the app

To uninstall this app, do the following things in the order shown below.

1. Right-click on the tray icon and look at the "Launch Monitor at System Boot" item. If there is a checkmark, select that item so that it becomes unchecked. Right-click again to verify that the checkmark is gone.
2. Right-click on the tray icon and select "Configure Blizzfull Service". Enter your login credentials and then click the "Stop Service" button. The service will be stopped and removed from the Windows Services manager. Exit this window.
3. Right-click on the tray icon and select "Exit and Unload Monitor Now". The icon should disappear from the tray.
4. Go into the Windows Control Panel and under the "Programs" or "Apps" section select "uninstall a program" ("app" in Windows 10 & 11) and remove the integration.